



Credentialing Eligibility Criteria and Provider Rights and Responsibilities

IPN maintains a Credentialing/Recredentialing Program to assist in selection and reevaluation of providers within its delivery system. To participate with IPN, providers must successfully complete the credentialing process and be approved. Information provided on this application and acquired during the credentialing process may be provided to our clients.

Credentialing Eligibility Criteria

- Complete Universal Provider Credentialing Application
- Current, unrestricted license to practice for each state, as applicable
- Current DEA and State Board of Pharmacy certificates for each state, as applicable OR written Prescription Plan
- Proof of professional liability insurance for minimum of \$1,000,000 per occurrence and \$3,000,000 aggregate

Provider Rights and Responsibilities

The provider has the right to review information obtained in the process of evaluating the credentialing and recredentialing application exclusive of peer review information.

The provider has the right, upon request and subject to policies and procedures, to be informed of the status of the application. The Credentialing Department will make every effort to provide status at the time of request and, if unable, will respond by telephone or in writing within three (3) business days.

The provider has the right to revise, supplement or correct erroneous information to the Credentialing and recredentialing applications. This may be done at the provider's discovery or if deficiencies are discovered by IPN. The provider will be notified by telephone, email or written correspondence and will have thirty (30) days to respond. After thirty (30) days without response, the application will be withdrawn from the review process. When additional information is provided by the provider within the thirty (30) days but continues to fall short of meeting criteria requirement(s) the provider will be notified by telephone, email or written correspondence allowing the provider an additional thirty (30) days to respond.

If information is not received by the Credentialing Department within sixty (60) days of request, an updated attestation may be required.

A copy of any portion of the Universal Provider Credentialing Application has the same force and effect as the original.

Credentialing and recredentialing is non-transferrable.