# IPN "FIND A PROVIDER" DIRECTORY SEARCH ON www.ipnmd.com

### **IPN Provider Directory Disclaimer**

**IPN** is an independent association of participating providers working together to deliver a wide range of health care services. Employers or insurance carriers have chosen **IPN** to assist members in obtaining quality, cost-effective medical services.

The IPN Participating Provider Directory is updated weekly on the IPN website, www.ipnmd.com. When enrolling with an employer or insurance carrier, it is important to know if services are provided through an **IPN** participating provider but the continued participation of any one provider or facility cannot be guaranteed. As with any directory, frequent changes occur. IPN is not responsible for inadvertent errors or omissions and no assurance can be given as to complete accuracy.

It is the member's responsibility to verify that a provider is participating with IPN by calling the employer or insurance carrier or call IPN at 208-333-1513 (1-866-476-1076). Confirmation of in-network participation does not guarantee that health care benefits are available or if the provider is recognized by the employer or insurance carrier. Verify benefits and eligibility information and recognition of provider services by contacting the benefits administrator.

### **Providers Changing Status**

This directory is subject to change as new participating providers may join IPN, currently-listed providers may no longer participate or others may choose not to be listed in this directory. Therefore, frequent verification is necessary to confirm **IPN** participating provider status before services are rendered.

#### Eligibility, Benefits, Pre-certification and Referrals

For questions regarding eligibility, verification of benefits, pre-certification, referrals and specific covered services, please contact the employer or insurance carrier.

#### **Covered Providers and Services**

This directory does not guarantee the services of **IPN** participating providers will be covered under a specific health care plan. Be sure to consult the health plan benefit design description to determine what types of providers and services are covered. Failure to confirm services could result in a reduction or denial of benefits or increased "out-of-pocket" expenses.

## **Customized Benefit Design**

Some employers have customized benefits which may include or exclude some of the providers listed in the IPN Directory. Please check the health plan benefit design for specifics.

### **Providers Practicing in a Group**

Providers listed in this directory may practice in more than one group. Not all groups or all providers within a group are necessarily **IPN** participating providers. Please verify contracting status prior to making an appointment by calling **IPN** at 208-333-1513 (1-866-476-1076) or by contacting the employer or insurance carrier.

#### **Provider Location**

Individual providers may practice in a variety of different service locations. The listing of a specific provider does not always mean that the participating provider status applies to all practice locations. Before visiting a provider, please verify that the provider is, in fact, an **IPN** participating provider at the location where services will be rendered. Verify the provider's participation by calling **IPN** at 208-333-1513 (1-866-476-1076) or by contacting the employer or insurance carrier.

### Specialty / Board Certification

**IPN** participating providers are credentialed to NCQA Certification standards. Physicians who are board certified in specialties by the American Board of Medical Specialties (ABMS), American Osteopathic Association (AOA), or American Board of Podiatric Surgery (ABPS) are primary source verified at the time of credentialing and re-credentialing for the specific specialties indicated. Specialties are not verified and, therefore, not included for Nurse Practitioners or Physician Assistants as required to comply with **IPN**'s NCQA Certification.

# **Facility Services**

Services received at participating facilities are not always billed by those facilities. Such services may include: anesthesia and emergency room providers, radiology and pathology services. Please verify with the facility whether it bills for these services. If not, this may result in a reduction in the benefits or increased "out-of-pocket" expenses unless these providers are participating with IPN. Not all providers at an in-network hospital are considered in network with IPN. Hospital Based providers are not listed in this directory. Verify the participating status of providers by calling IPN at 208-333-1513 (1-866-476-1076) or by contacting the employer or insurance carrier.