



March 7, 2022

Dear Provider

As of July 1, 2022, Idaho Physicians Network (IPN) will no longer provide delegated credentialing services to Health Net Federal Services, LLC (HNFS) for the TRICARE West Region network. As such, credentialing in your area will transition to CAQH®, currently used by HNFS for providers in most TRICARE West Region states.

HNFS is required to conduct a credentials review on each network provider to determine if the provider meets the minimum requirements of the Defense Health Agency, HNFS and URAC. As part of the provider agreement process, medical, surgical and/or mental health care providers must complete this credentialing process.

Please verify your CAQH profile allows for global access or specifies that HNFS can access your CAQH record. Go to: www.caqh.org. HNFS uses CAQH during both the initial credentialing and recredentialing process.

For CAQH access issues, contact the CAQH Help Desk at 1-888-599-1771.

If you have providers in your practice who are due for recredentialing on or after July 1, 2022, you will receive a separate recredentialing notification from HNFS.

Beginning July 1, 2022, please submit all provider additions using our Network TRICARE Provider Roster template, available at www.tricare-west.com > *Provider* > *Resources/Forms* > *Network Providers*.

Thank you for your efforts and cooperation in meeting HNFS' network credentialing requirements.

Sincerely,

Health Net Federal Services
Provider Network Management

www.tricare-west.com

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